

SOMERSET COMMUNITY COLLEGE

FACULTY/STAFF

QUESTIONNAIRE

RESULTS

Fall 2000

FALL 2000 FACULTY/STAFF QUESTIONNAIRE RESULTS

I. JOB CLASSIFICATION:

1 Please indicate the area in which you apply the **most** time:

<u>33%</u> Faculty	<u>44%</u> Staff	<u>23%</u> Administration
48%	40%	12%

II. COMMUNITY LIFE AND SERVICE:

2. SCC satisfies the need for community services in our area through community service projects, allowing the use of college facilities, cultural influence, etc..	SA	A	N	D	SD	NA
	21%	56%	12%	7%	2%	2%
	23%	56%	8%	11%	1%	1%
3. My participation in community service related activities is beneficial and appreciated.	SA	A	N	D	SD	NA
	14%	56%	23%	2%	0%	5%
	21%	53%	18%	4%	1%	3%

III. FACULTY AND STAFF SERVICES (Business Affairs/Physical Plant):

BUSINESS OFFICE

4. How often do you find it necessary to visit the Business Office?	once a week					
		<u>37%</u>				30%
	once a month	<u>19%</u>				25%
	several times a month	<u>19%</u>				14%
	several times a semester	<u>19%</u>				18%
	practically never	<u>7%</u>				13%
5. When visiting the Business Office, I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
	30%	57%	9%	5%	0%	0%
	35%	41%	11%	10%	2%	1%
6. When I have questions or a problem, the Business Office staff provided assistance in an efficient, intelligent manner.	SA	A	N	D	SD	NA
	30%	49%	14%	7%	0%	0%
	29%	41%	14%	11%	5%	0%

HUMAN RESOURCES

7. When visiting the Human resources and Payroll Office I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
	33%	61%	5%	2%	0%	2%
8. When I have questions or a problem, the Human Resources and Payroll Office staff provided assistance in an efficient, intelligent manner.	SA	A	N	D	SD	NA
	19%	49%	16%	16%	0%	0%

9. The Human Resources and Payroll Office meet the needs of SCC employees.	SA	A	N	D	SD	NA
	14%	42%	23%	19%	2%	0%
10. Benefit and payroll information is disseminated in a timely manner.	SA	A	N	D	SD	NA
	7%	54%	23%	14%	2%	0%

BOOKSTORE

11. How often do you deal with the Bookstore?	once a week				<u>7%</u>	12%
	once a month				<u>19%</u>	22%
	several times a month				<u>21%</u>	11%
	several times a semester				<u>33%</u>	34%
	practically never				<u>21%</u>	20%
	no answer				<u>0%</u>	2%
12. When visiting the Bookstore, I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
	47%	49%	2%	0%	0%	2%
	54%	40%	3%	1%	1%	2%
13. When I have questions or a problem, the Bookstore staff provided assistance in an efficient, intelligent manner.	SA	A	N	D	SD	NA
	42%	54%	2%	0%	0%	2%
	49%	43%	2%	2%	2%	2%
14. The Bookstore sufficiently meets the needs of the faculty and staff.	SA	A	N	D	SD	NA
	14%	74%	9%	0%	0%	2%
	27%	48%	15%	8%	0%	2%
15. The Bookstore sufficiently meets the needs of the students.	SA	A	N	D	SD	NA
	12%	70%	16%	0%	0%	2%
	16%	49%	18%	9%	4%	4%

GRILL

16. How often do you visit the Grill?	once a week				<u>37%</u>	46%
	once a month				<u>7%</u>	6%
	several times a month				<u>21%</u>	14%
	several times a semester				<u>14%</u>	13%
	practically never				<u>19%</u>	19%
	no answer				<u>0%</u>	2%
17. The food at the Grill is well prepared, the menu offers enough variety and the prices are reasonable.	SA	A	N	D	SD	NA
	7%	49%	21%	12%	7%	5%
	17%	48%	26%	2%	2%	5%
18. When visiting the Grill, I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
	28%	54%	12%	0%	2%	5%
	38%	50%	5%	1%	1%	5%

19. When I have questions or a problem, the Grill staff provided assistance in an efficient, intelligent manner.	SA	A	N	D	SD	NA
	26%	54%	16%	0%	2%	2%
	34%	47%	12%	0%	1%	6%
20. The Grill sufficiently meets the needs of the faculty and staff.	SA	A	N	D	SD	NA
	9%	42%	28%	12%	5%	5%
	21%	50%	14%	8%	2%	5%
21. The Grill sufficiently meets the needs of the students.	SA	A	N	D	SD	NA
	9%	44%	26%	7%	5%	9%
	20%	47%	17%	8%	3%	5%

FACILITIES

22. The office space available at SCC meets the needs of the faculty and staff.	SA	A	N	D	SD	NA
	2%	12%	5%	58%	21%	2%
	3%	11%	7%	38%	39%	2%
23. The classroom facilities available at SCC are adequate for teaching my classes.	SA	A	N	D	SD	NA
	2%	30%	26%	23%	2%	16%
	2%	21%	30%	22%	11%	14%
24. The classroom and office space available at SCC is provided to staff and faculty members in an equitable and efficient manner.	SA	A	N	D	SD	NA
	7%	23%	33%	16%	14%	7%
	2%	15%	29%	34%	16%	4%
25. The materials and equipment available for use at SCC are satisfactory for staff and faculty use.	SA	A	N	D	SD	NA
	7%	47%	21%	16%	7%	2%
	5%	36%	24%	23%	8%	4%

MAINTENANCE AND OPERATIONS

26. How often have you had the need for repair work (tasks that are the duties of college M&O Staff) during the past year?	once				<u>12%</u>	<u>20%</u>
	2-3 times				<u>37%</u>	<u>31%</u>
	4-5 times				<u>19%</u>	<u>30%</u>
	6-10 times				<u>19%</u>	<u>7%</u>
	11 or more				<u>9%</u>	<u>8%</u>
	no answer				<u>5%</u>	<u>4%</u>
27. When I have had the need for repair work, I properly submitted my requests and they were dealt with in a timely manner.	SA	A	N	D	SD	NA
	30%	49%	14%	2%	0%	5%
	31%	57%	5%	3%	0%	4%
28. The maintenance staff is competent and is capable of satisfactorily meeting the repair needs.	SA	A	N	D	SD	NA
	21%	67%	7%	2%	0%	2%
	33%	53%	6%	3%	1%	4%

V. STUDENT AFFAIRS

29. How often are you involved with Student Affairs Activities?	one a week				<u>33%</u>	18%
	once a month				<u>5%</u>	8%
	several times a month				<u>16%</u>	19%
	several times a semester				<u>26%</u>	27%
	practically never				<u>16%</u>	27%
	no answer				<u>5%</u>	1%
30. The Office of Student Affairs provides services to students, faculty and staff in a timely and efficient manner.	SA	A	N	D	SD	NA
	19%	49%	16%	5%	2%	9%
	24%	49%	19%	3%	1%	4%
31. The current <u>admissions</u> process is efficient and effective and is essentially problem-free.	SA	A	N	D	SD	NA
	2%	23%	33%	28%	5%	9%
	8%	32%	32%	16%	4%	8%
32. When visiting the Admissions Office, I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
	30%	58%	7%	2%	0%	2%
	52%	38%	5%	3%	0%	2%
33. When I have questions or a problem, the Admissions Office staff provided assistance in an efficient, intelligent manner.	SA	A	N	D	SD	NA
	23%	63%	7%	5%	0%	2%
	45%	38%	10%	4%	0%	3%
34. The current <u>registration</u> process is more decentralized and well managed for both students and faculty.	SA	A	N	D	SD	NA
	5%	37%	28%	19%	0%	12%
	7%	40%	22%	16%	7%	8%
35. When visiting the Registrar's Office, I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
	47%	44%	5%	0%	0%	5%
	50%	37%	6%	2%	1%	4%
36. When I have questions or a problem, the Registrar's Office staff provided assistance in an efficient, intelligent manner.	SA	A	N	D	SD	NA
	44%	47%	5%	0%	0%	5%
	47%	38%	8%	2%	1%	4%
37. New Student Orientation provides students valuable information to enable them to adjust to college more effectively.	SA	A	N	D	SD	NA
	12%	49%	26%	2%	0%	12%
	16%	39%	29%	5%	2%	9%
38. The Counseling Center provides services which enable students to make a successful adjustment to college.	SA	A	N	D	SD	NA
	12%	57%	23%	0%	0%	9%
	13%	36%	31%	7%	4%	9%
39. The counselors are accessible to our students.	SA	A	N	D	SD	NA
	16%	51%	16%	5%	5%	7%
	13%	42%	26%	8%	1%	10%
40. The Student Support Services Program is effective in contributing to success of students served by this program.	SA	A	N	D	SD	NA
	28%	40%	21%	0%	0%	12%

Bold figures represent 98-99 percentages

41. SCC's retention program has reduced the rate of attrition at Somerset Community College.	SA 0% 0%	A 21% 21%	N 47% 42%	D 14% 16%	SD 0% 8%	NA 19% 13%
42. The student activities program provides a wide variety of extracurricular activities.	SA 0% 2%	A 2% 17%	N 33% 43%	D 37% 27%	SD 14% 5%	NA 14% 6%
43. How often this year have you attended plays, dances club meetings, or other extracurricular activities?	1-2 times a week				<u>2%</u>	
	once a month				<u>19%</u>	
	several times a month				<u>2%</u>	
	several times a semester				<u>28%</u>	
	practically never				<u>44%</u>	
	no answer				<u>5%</u>	
44. I actively attempt to relate to students outside of the classroom or office.	everyday				<u>56%</u>	54%
	once a week				<u>9%</u>	8%
	2 or 3 times a week				<u>16%</u>	11%
	once a month				<u>0%</u>	6%
	once a semester				<u>5%</u>	12%
	no answer				<u>14%</u>	9%
45. The Financial Aid Office is operated in a timely and effective manner.	SA 7% 9%	A 23% 33%	N 28% 25%	D 30% 14%	SD 2% 9%	NA 9% 10%
46. When visiting the Financial Aid Office, I have been treated with courtesy and respect.	SA 12% 18%	A 47% 40%	N 26% 20%	D 7% 8%	SD 0% 5%	NA 9% 9%
47. When I have questions or a problem, the Financial Aid Office staff provided assistance in an efficient, intelligent manner.	SA 12% 19%	A 33% 38%	N 30% 24%	D 16% 5%	SD 0% 5%	NA 9% 9%

V. DEVELOPMENT:

48. The Office of Development and Alumni Affairs provides good support to the mission of the College through the development of private sector fundraising.	SA 23%	A 35%	N 23%	D 2%	SD 0%	NA 16%
49. The Office of Development and Alumni Affairs provides the leadership needed to maximize gifts from the private sector for SCC.	SA 21%	A 33%	N 28%	D 2%	SD 0%	NA 16%
50. The Office of Development and Alumni Affairs keeps alumni and employees informed and provides opportunities to invest in the students, programs and services of SCC.	SA 14%	A 23%	N 40%	D 5%	SD 2%	NA 16%

51. In soliciting gifts, the Office of Development and Alumni Affairs is clear and informative in expressing the needs of the College	SA	A	N	D	SD	NA
	14%	30%	30%	5%	0%	21%
52. The Office of Development and Alumni Affairs provides stewardship of gifts to SCC.	SA	A	N	D	SD	NA
	21%	37%	19%	2%	0%	21%

VI. PUBLIC RELATIONS:

53. How often have you personally dealt with Public Relations?	1-2 times a week				26%	11%
	several times a month				26%	10%
	once a month				12%	14%
	several times a month				21%	23%
	practically never				10%	38%
	no answer				7%	4%
54. When visiting the Public Relations Office, I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
	23%	65%	13%	0%	0%	0%
	39%	26%	19%	2%	5%	10%
55. When I have questions or a problem, the Public Relations Office staff provided assistance in an efficient, intelligent manner.	SA	A	N	D	SD	NA
	13%	58%	26%	3%	0%	0%
	29%	28%	26%	2%	5%	10%
56. How often have you personally dealt with the Information Booth/Mail Room?	several times a week				85%	78%
	once a month				0%	3%
	several times a month				7%	11%
	several times a semester				0%	4%
	practically never				7%	2%
	no answer					2%
57. When visiting the Information Booth/Mail Room, I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
	52%	41%	5%	2%	0%	0%
	22%	50%	17%	10%	1%	0%
58. The information Booth/Mail Room staff perform their jobs in an efficient and professional manner.	SA	A	N	D	SD	NA
	38%	52%	5%	5%	0%	0%
	19%	46%	19%	14%	1%	1%
59. When I have questions or a problem, the Information Booth/Mail Room staff provided assistance in an efficient, intelligent manner.	SA	A	N	D	SD	NA
	29%	52%	14%	0%	5%	0%
	21%	47%	17%	13%	1%	1%
60. How often have you personally dealt with the Print Shop?	once a week				24%	16%
	once a month				7%	14%
	several times a month				15%	9%
	several times a semester				24%	23%
	practically never				29%	35%
	no answer				0%	3%

61. When visiting the Print Shop I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
	40%	45%	15%	0%	0%	0%
	40%	36%	15%	0%	1%	8%
62. The Print Shop staff perform their jobs in an efficient and professional manner.	SA	A	N	D	SD	NA
	33%	43%	20%	5%	0%	0%
	34%	40%	17%	0%	0%	8%

VII. COMPUTER SERVICES:

63. Do you use a computer during your day-to-day work activities? If no go to question 67.	yes				95%	<u>79%</u>
	no				4%	<u>13%</u>
	no answer				0%	<u>8%</u>
64. How often do you find it necessary to deal with computing services?	once a week				32%	<u>15%</u>
	once a month				8%	<u>13%</u>
	several times a month				42%	<u>19%</u>
	several times a semester				8%	<u>21%</u>
	practically never				11%	<u>17%</u>
	no answer				0%	<u>15%</u>
65. When dealing with computing services, I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
	45%	45%	8%	3%	0%	0%
	37%	39%	5%	2%	0%	17%
66. When I have questions or a problem, the computing services staff provided assistance in an efficient, intelligent manner.	SA	A	N	D	SD	NA
	40%	45%	13%	0%	3%	0%
	31%	34%	7%	11%	0%	17%

VIII. ACADEMIC AFFAIRS:

67. How often this year have you been involved with the Academic Affairs Unit, including the Dean of Academic Affairs, and the Division Chairs?	several times a week				50%	<u>32%</u>
	once a month				8%	<u>10%</u>
	several times a month				25%	<u>19%</u>
	several times a semester				10%	<u>19%</u>
	practically never				8%	<u>11%</u>
	no answer				0%	<u>9%</u>
68. When visiting the Academic Affairs Office, I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
	44%	56%	0%	0%	0%	0%
	32%	44%	5%	4%	3%	12%
69. When I have questions or a problem, the Academic Affairs staff provided assistance in an efficient, intelligent manner.	SA	A	N	D	SD	NA
	38%	60%	3%	0%	0%	0%
	28%	45%	13%	5%	2%	7%
70. The direction in which SCC is moving academically is what I would choose if I were making academic policies.	SA	A	N	D	SD	NA
	22%	50%	22%	5%	0%	0%
	11%	35%	25%	15%	8%	6%

71. The academic outcomes we have developed are reflective of current academic policies.	SA 17% 9%	A 54% 38%	N 26% 34%	D 3% 4%	SD 0% 7%	NA 0% 8%
72. The Division Chairs have been successful in fulfilling their duties to faculty, staff, and students.	SA 14% 20%	A 56% 43%	N 17% 25%	D 14% 2%	SD 0% 4%	NA 0% 6%
73. When visiting my Division Chair's Office, I have been treated with courtesy and respect.	SA 40% 40%	A 32% 26%	N 26% 21%	D 3% 2%	SD 0% 3%	NA 0% 8%
74. When I have questions or a problem, the Division Chair has provided assistance in an efficient, intelligent manner.	SA 29% 40%	A 53% 28%	N 16% 18%	D 3% 5%	SD 0% 2%	NA 0% 7%
75. The students at SCC have their academic advising needs satisfactorily met by members of the Academic Affairs faculty, Student Affairs staff and others.	SA 0% 10%	A 38% 40%	N 43% 27%	D 19% 14%	SD 0% 3%	NA 0% 6%
76. The faculty of SCC provides students with quality teaching.	SA 11% 17%	A 68% 61%	N 18% 14%	D 3% 2%	SD 0% 2%	NA 0% 4%
77. Overall, the institutional policies being implemented are successful in preparing students for continuing higher education or for employment.	SA 26% 9%	A 58% 54%	N 13% 22%	D 3% 9%	SD 0% 2%	NA 0% 4%
78. The Dean's Council has been successful in making decisions and monitoring academic policy regarding academics.	SA 10% 8%	A 45% 26%	N 36% 42%	D 10% 6%	SD 0% 5%	NA 0% 13%
79. The Professional Development Committee has been successful in providing faculty and staff with educational opportunities.	SA 23% 31%	A 44% 34%	N 18% 22%	D 13% 3%	SD 3% 2%	NA 0% 8%
80. The faculty have been successful in nominating and awarding deserving students through Honors night.	SA 25% 15%	A 53% 42%	N 19% 34%	D 0% 0%	SD 3% 2%	NA 0% 8%

DISTANCE LEARNING (No prior year information)

81. When teaching a class for the Distance Learning Unit, have been treated with courtesy and respect.	SA 35%	A 20%	N 45%	D 0%	SD 0%	NA 0%
82. When I have questions or a problem, the Distance Learning Unit provided assistance in an efficient, intelligent manner.	SA 45%	A 30%	N 20%	D 5%	SD 0%	NA 0%

83	The direction in which the Distance Learning Unit is moving <u>academically</u> is what I would choose if I were making distance.	SA	A	N	D	SD	NA
		28%	33%	33%	6%	0%	0%
84	The academic outcomes we have developed for distance learning are reflective of current academic policies.	SA	A	N	D	SD	NA
		21%	42%	32%	5%	0%	0%

IX. COMMUNITY AND BUSINESS DEVELOPMENT)

85.	How often do you find it necessary to deal with the Community and Business Development Office?	once a week				22%	<u>7%</u>
		once a month				11%	<u>11%</u>
		several times a month				27%	<u>5%</u>
		several times a semester				16%	<u>16%</u>
		practically never				24%	<u>55%</u>
		no answer				0%	<u>6%</u>
86.	When dealing with the Community and Business Development Office, I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
		25%	72%	3%	0%	0%	0%
		21%	39%	23%	2%	2%	14%
81.	When I have questions or a problem, the Community and Business Development Office staff provided assistance in an efficient, intelligent manner.	SA	A	N	D	SD	NA
		22%	72%	6%	0%	0%	0%
		17%	36%	29%	3%	1%	15%
82.	Have you ever taught a continuing education, business training or other class for the Community and Business Development Office? If no go to question 79.	yes				28%	<u>20%</u>
		no				72%	<u>62%</u>
		no answer				0%	<u>19%</u>
83.	I was satisfied with my teaching experience.	SA	A	N	D	SD	NA
		21%	43%	36%	0%	0%	0%
		7%	13%	18%	3%	0%	59%
84.	The activities of the Office of Community and Business Development are essential to the successful economic development of our service area.	SA	A	N	D	SD	NA
		33%	60%	3%	3%	0%	0%
		16%	37%	26%	6%	3%	13%

X. PLANNING AND ASSESSMENT

85.	How often do you find it necessary to deal with the Planning and Research Office?	once a week				19%	<u>6%</u>
		once a month				11%	<u>12%</u>
		several times a month				14%	<u>3%</u>
		several times a semester				17%	<u>17%</u>
		practically never				39%	<u>57%</u>
		no answer				0%	<u>5%</u>
86.	When dealing with the Planning and Research Office, I have been treated with courtesy and respect.	SA	A	N	D	SD	NA
		23%	60%	9%	6%	3%	0%
		21%	29%	36%	1%	1%	13%

87. When I have questions or a problem, the Planning and Research Office staff provided assistance in an efficient, intelligent manner.	SA	A	N	D	SD	NA
	26%	46%	17%	9%	3%	0%
	13%	33%	37%	2%	1%	14%

XI. INSTITUTIONAL MANAGEMENT:

88. Decision making at SCC is done on the appropriate level through a concerted effort of those involved.	SA	A	N	D	SD	NA
	11%	68%	18%	3%	0%	0%
	0%	28%	29%	24%	15%	5%

89. When problems develop, the administration resolves them in an appropriate manner.	SA	A	N	D	SD	NA
	16%	58%	24%	3%	0%	0%
	1%	29%	34%	20%	11%	6%

90. I take an active part in the decision making process to the extent of my position.	SA	A	N	D	SD	NA
	26%	55%	13%	5%	0%	0%
	19%	42%	19%	5%	9%	7%

91. My input into the decision making process is valued and appreciated.	SA	A	N	D	SD	NA
	18%	46%	28%	8%	0%	0%
	8%	33%	20%	20%	13%	7%

92. Goals and objectives developed in the planning process result from a team effort to plan and attain desired results.	SA	A	N	D	SD	NA
	18%	59%	15%	7%	0%	0%
	5%	32%	26%	18%	13%	7%

93. The majority of SCC personnel view the established goals and objectives as reasonable and attainable and something to work toward.	SA	A	N	D	SD	NA
	6%	53%	31%	8%	3%	0%
	4%	32%	30%	18%	8%	9%

94. Evaluations of performance are used for self guidance and not for reward or punishment.	SA	A	N	D	SD	NA
	8%	50%	25%	15%	3%	0%
	8%	34%	23%	17%	12%	7%

95. Overall, the administration of SCC treats me with courtesy and respect as a person and equitably as an employee.	SA	A	N	D	SD	NA
	39%	89%	10%	2%	0%	05
	20%	40%	19%	10%	9%	3%

96. The Office of the President is well run and exhibits leadership and strength in all areas.	SA	A	N	D	SD	NA
	53%	30%	15%	3%	0%	0%
	13%	21%	20%	24%	15%	8%

97. The Office of the Academic Dean is well run and has successfully fulfilled the responsibilities of the area.	SA	A	N	D	SD	NA
	39%	39%	18%	5%	0%	0%
	23%	36%	23%	8%	4%	7%

98. The administration of SCC is leading the college in a goal-oriented direction.	SA	A	N	D	SD	NA
	35%	53%	10%	3%	0%	0%
	12%	34%	26%	14%	9%	6%

99. The administration of SCC behaves toward the employees in a beneficiary manner recognizing them as an integral part of a system.	SA 28% 6%	A 48% 31%	N 13% 22%	D 5% 25%	SD 8% 10%	NA 0% 7%
100. The budgetary process and allocation of financial resources is fair and equitable.	SA 8% 2%	A 18% 12%	N 23% 27%	D 35% 35%	SD 18% 17%	NA 0% 8%
101. In the process of budget development, appropriate input from planning units is sought.	SA 11% 2%	A 34% 31%	N 21% 32%	D 29% 11%	SD 5% 14%	NA 0% 11%
102. The Social Activities Committee organized to provide faculty and staff with social events and activities has been successful in fulfilling the need for employee interaction opportunities.	SA 0% 3%	A 27% 31%	N 30% 29%	D 38% 21%	SD 5% 9%	NA 0% 8%
103. I am satisfied with my position here at SCC.	SA 28% 29%	A 54% 45%	N 12% 10%	D 2% 11%	SD 5% 3%	NA 0% 2%

XII. JOB SATISFACTION

104. I am satisfied with my job performance.	SA 40% 37%	A 56% 53%	N 5% 5%	D 0% 3%	SD 0% 0%	NA 0% 2%
100. My supervisor has confidence and trust in me as an employee.	SA 40% 48%	A 42% 37%	N 14% 6%	D 5% 2%	SD 0% 4%	NA 0% 3%
101. I feel free to discuss various aspects of my job; problem-related areas; with my supervisor.	SA 47% 48%	A 40% 37%	N 7% 3%	D 7% 4%	SD 0% 5%	NA 0% 3%
102. The lines of communication; both horizontally and vertically; are open and information flows easily.	SA 19% 23%	A 54% 38%	N 19% 7%	D 7% 15%	SD 2% 14%	NA 0% 4%
103. When information is given to me, from above or below, I do not hesitate to ask, if I have questions.	SA 33% 43%	A 58% 43%	N 5% 5%	D 5% 3%	SD 0% 2%	NA 0% 5%
104. The interaction between my supervisor and myself is friendly and non-threatening and creates a good working relationship.	SA 49% 48%	A 33% 36%	N 7% 4%	D 12% 4%	SD 0% 4%	NA 0% 4%

105.The interaction between staff and faculty members is friendly and helps to promote an atmosphere of team work.	SA 16% 26%	A 58% 46%	N 14% 11%	D 5% 9%	SD 7% 4%	NA 0% 4%
106.In general, I would have to say "I'm just glad to be here and be a part of it."	SA 33% 31%	A 56% 42%	N 7% 16%	D 2% 6%	SD 2% 2%	NA 0% 4%

XIII. THIS SURVEY AND THE EVALUATION PROCESS

107.This survey is fair and equitable in allowing me to accurately evaluate the areas covered.	SA 21% 16%	A 57% 42%	N 10% 18%	D 12% 13%	SD 0% 6%	NA 0% 6%
108.This survey is complete and allows me to evaluate all aspects of the college.	SA 12% 13%	A 62% 41%	N 7% 18%	D 19% 18%	SD 0% 5%	NA 0% 6%
109.Evaluation procedures at SCC are carried out in a way that gives me confidence in the results.	SA 10% 8%	A 60% 26%	N 21% 26%	D 7% 21%	SD 3% 12%	NA 0% 8%
110.Confidentiality is maintained in the evaluation process and in reporting the results.	SA 19% 14%	A 52% 40%	N 21% 25%	D 7% 5%	SD 0% 7%	NA 0% 10%
111.I have confidence that the results of this survey will be used to improve SCC.	SA 22% 12%	A 46% 26%	N 22% 25%	D 7% 16%	SD 3% 15%	NA 0% 7%