

**SOMERSET COMMUNITY COLLEGE  
FACULTY/STAFF QUESTIONNAIRE  
FALL 2001**

The following results were calculated based on 88 respondents to the questionnaire. Demographics and comments are not included in these results.

**I. JOB CLASSIFICATION:**

1. Please indicate the area in which you apply the most time:

a. Faculty	<b>37.50%</b>
b. Staff	<b>50.00%</b>
c. Administration	<b>11.36%</b>
<b>No Response</b>	<b>1.14%</b>

**II. COMMUNITY AND STUDENT RELATIONS**

2. SCC satisfies the need for community services in our area through community service projects, allowing the use of college facilities, cultural influence, etc.

a. Strongly Agree	<b>23.86%</b>	d. Disagree	<b>2.27%</b>
b. Agree	<b>64.77%</b>	e. Strongly Disagree	<b>1.14%</b>
c. Neutral	<b>4.55%</b>	<b>No Response</b>	<b>3.14%</b>

3. My participation in community service related activities is beneficial and appreciated.

a. Strongly Agree	<b>7.95%</b>	d. Disagree	<b>3.41%</b>
b. Agree	<b>59.09%</b>	e. Strongly Disagree	<b>2.27%</b>
c. Neutral	<b>23.86%</b>	<b>No Response</b>	<b>3.41%</b>

4. I actively attempt to relate to students outside of the classroom or office.

a. once a week	<b>14.77%</b>	d. several times a semester	<b>10.23%</b>
b. several times a week	<b>54.55%</b>	e. practically never	<b>11.36%</b>
c. once a month	<b>4.55%</b>	<b>No Response</b>	<b>4.55%</b>

**III. FACULTY AND STAFF SERVICES (Business Affairs/Human Resources/Bookstore/Grill/Facilities/M & O):**

5. How often do you find it necessary to visit the Business Office?

a. once a week	<b>19.32%</b>	d. several times a semester	<b>21.59%</b>
b. several times a week	<b>19.32%</b>	e. practically never	<b>19.32%</b>
c. once a month	<b>18.18%</b>	<b>No Response</b>	<b>2.27%</b>

6. When I have questions or a problem, the Business Office staff provided assistance in an efficient, intelligent manner.
- |                   |               |                      |              |
|-------------------|---------------|----------------------|--------------|
| a. Strongly Agree | <b>28.41%</b> | d. Disagree          | <b>4.55%</b> |
| b. Agree          | <b>51.14%</b> | e. Strongly Disagree | <b>2.27%</b> |
| c. Neutral        | <b>10.23%</b> | <b>No Response</b>   | <b>3.41%</b> |
7. When I have questions or a problem, the Human Resources and Payroll Office staff provided assistance in an efficient, intelligent manner.
- |                   |               |                      |              |
|-------------------|---------------|----------------------|--------------|
| a. Strongly Agree | <b>36.36%</b> | d. Disagree          | <b>2.27%</b> |
| b. Agree          | <b>46.59%</b> | e. Strongly Disagree | <b>3.41%</b> |
| c. Neutral        | <b>7.95%</b>  | <b>No Response</b>   | <b>3.41%</b> |
8. The Human Resources and Payroll Office meets the needs of SCC employees.
- |                   |               |                      |              |
|-------------------|---------------|----------------------|--------------|
| a. Strongly Agree | <b>15.91%</b> | d. Disagree          | <b>3.41%</b> |
| b. Agree          | <b>60.23%</b> | e. Strongly Disagree | <b>2.27%</b> |
| c. Neutral        | <b>13.64%</b> | <b>No Response</b>   | <b>4.55%</b> |
9. Benefit and payroll information is disseminated in a timely manner.
- |                   |               |                      |              |
|-------------------|---------------|----------------------|--------------|
| a. Strongly Agree | <b>30.68%</b> | d. Disagree          | <b>5.68%</b> |
| b. Agree          | <b>50.00%</b> | e. Strongly Disagree | <b>1.14%</b> |
| c. Neutral        | <b>9.09%</b>  | <b>No Response</b>   | <b>3.41%</b> |

## **BOOKSTORE**

10. How often do you deal with the Bookstore?
- |                         |              |                             |               |
|-------------------------|--------------|-----------------------------|---------------|
| a. once a week          | <b>1.14%</b> | d. several times a semester | <b>12.50%</b> |
| b. several times a week | <b>1.14%</b> | e. practically never        | <b>10.23%</b> |
| c. once a month         | <b>6.82%</b> | <b>No Response</b>          | <b>68.18%</b> |
11. When I have questions or a problem, the Bookstore staff provided assistance in an efficient, intelligent manner.
- |                   |               |                      |               |
|-------------------|---------------|----------------------|---------------|
| a. Strongly Agree | <b>13.64%</b> | d. Disagree          | <b>29.55%</b> |
| b. Agree          | <b>10.23%</b> | e. Strongly Disagree | <b>30.68%</b> |
| c. Neutral        | <b>1.14%</b>  | <b>No Response</b>   | <b>3.41%</b>  |
12. The Bookstore meets the needs of the faculty and staff.
- |                   |               |                      |              |
|-------------------|---------------|----------------------|--------------|
| a. Strongly Agree | <b>31.82%</b> | d. Disagree          | <b>1.14%</b> |
| b. Agree          | <b>52.27%</b> | e. Strongly Disagree | <b>0.00%</b> |
| c. Neutral        | <b>10.23%</b> | <b>No Response</b>   | <b>4.55%</b> |
13. The Bookstore meets the needs of the students.
- |                   |               |                      |              |
|-------------------|---------------|----------------------|--------------|
| a. Strongly Agree | <b>20.45%</b> | d. Disagree          | <b>6.82%</b> |
| b. Agree          | <b>55.68%</b> | e. Strongly Disagree | <b>1.14%</b> |
| c. Neutral        | <b>12.50%</b> | <b>No Response</b>   | <b>3.41%</b> |

## GRILL

14. How often do you visit the Grill?
- |                         |        |                             |       |
|-------------------------|--------|-----------------------------|-------|
| a. once a week          | 21.59% | d. several times a semester | 9.09% |
| b. several times a week | 46.59% | e. practically never        | 1.14% |
| c. once a month         | 18.18% | No Response                 | 3.41% |
15. The food at the Grill is well prepared, the menu offers enough variety and the prices are reasonable.
- |                   |        |                      |        |
|-------------------|--------|----------------------|--------|
| a. Strongly Agree | 19.32% | d. Disagree          | 10.23% |
| b. Agree          | 32.95% | e. Strongly Disagree | 28.41% |
| c. Neutral        | 5.68%  | No Response          | 3.41%  |
16. When I have questions or a problem, the Grill staff provided assistance in an efficient, intelligent manner.
- |                   |        |                      |        |
|-------------------|--------|----------------------|--------|
| a. Strongly Agree | 9.09%  | d. Disagree          | 11.36% |
| b. Agree          | 28.41% | e. Strongly Disagree | 3.41%  |
| c. Neutral        | 38.64% | No Response          | 9.09%  |
17. The Grill meets the needs of the faculty and staff.
- |                   |        |                      |        |
|-------------------|--------|----------------------|--------|
| a. Strongly Agree | 11.36% | d. Disagree          | 0.00%  |
| b. Agree          | 45.45% | e. Strongly Disagree | 1.14%  |
| c. Neutral        | 31.82% | No Response          | 10.23% |
18. The Grill meets the needs of the students.
- |                   |        |                      |        |
|-------------------|--------|----------------------|--------|
| a. Strongly Agree | 3.41%  | d. Disagree          | 10.23% |
| b. Agree          | 43.18% | e. Strongly Disagree | 3.41%  |
| c. Neutral        | 30.68% | No Response          | 9.09%  |

## FACILITIES/MAINTENANCE AND OPERATIONS

19. The office space available at SCC meets the needs of the faculty and staff.
- |                   |        |                      |       |
|-------------------|--------|----------------------|-------|
| a. Strongly Agree | 4.55%  | d. Disagree          | 7.95% |
| b. Agree          | 53.41% | e. Strongly Disagree | 2.27% |
| c. Neutral        | 23.86% | No Response          | 7.95% |
20. The classroom facilities available at SCC are adequate for teaching my classes.
- |                   |        |                      |        |
|-------------------|--------|----------------------|--------|
| a. Strongly Agree | 0.00%  | d. Disagree          | 50.00% |
| b. Agree          | 12.50% | e. Strongly Disagree | 23.86% |
| c. Neutral        | 12.50% | No Response          | 1.14%  |
21. The classroom and office space available at SCC is provided to staff and faculty members in an equitable and efficient manner.
- |                   |        |                      |        |
|-------------------|--------|----------------------|--------|
| a. Strongly Agree | 3.41%  | d. Disagree          | 13.64% |
| b. Agree          | 29.55% | e. Strongly Disagree | 6.82%  |
| c. Neutral        | 28.41% | No Response          | 18.18% |

22. The materials and equipment available for use at SCC are satisfactory for staff and faculty use.
- |                   |        |                      |        |
|-------------------|--------|----------------------|--------|
| a. Strongly Agree | 4.55%  | d. Disagree          | 22.73% |
| b. Agree          | 32.95% | e. Strongly Disagree | 3.41%  |
| c. Neutral        | 31.82% | No Response          | 4.55%  |
23. How often have you had the need for repair work (tasks that are the duties of college M & O staff) during the past year?
- |              |        |               |        |
|--------------|--------|---------------|--------|
| a. once      | 3.41%  | d. 6-10 times | 25.00% |
| b. 2-3 times | 48.86% | e. 11 or more | 5.68%  |
| c. 4-5 times | 15.91% | No Response   | 1.14%  |
24. When I have had the need for repair work, I properly submitted my requests and they were dealt with in a timely manner.
- |                   |        |                      |        |
|-------------------|--------|----------------------|--------|
| a. Strongly Agree | 17.05% | d. Disagree          | 12.50% |
| b. Agree          | 30.68% | e. Strongly Disagree | 7.95%  |
| c. Neutral        | 19.32% | No Response          | 12.50% |
25. The maintenance staff is competent and is capable of satisfactorily meeting repair needs.
- |                   |        |                      |       |
|-------------------|--------|----------------------|-------|
| a. Strongly Agree | 23.86% | d. Disagree          | 1.14% |
| b. Agree          | 51.14% | e. Strongly Disagree | 0.00% |
| c. Neutral        | 15.91% | No Response          | 7.95% |

**IV. STUDENT SERVICES (Student Affairs/Counseling/Student Support Services /Financial Aid/Information Booth, Mailroom/Student Activities):**

**STUDENT AFFAIRS**

26. How often are you involved with the Student Affairs unit including admissions, student records, registration, counseling, student support and financial aid?
- |                         |        |                             |       |
|-------------------------|--------|-----------------------------|-------|
| a. once a week          | 31.82% | d. several times a semester | 2.27% |
| b. several times a week | 50.00% | e. practically never        | 0.00% |
| c. once a month         | 10.23% | No Response                 | 5.68% |
27. The Office of Student Affairs provides services to students, faculty and staff in a timely and efficient manner.
- |                   |        |                      |        |
|-------------------|--------|----------------------|--------|
| a. Strongly Agree | 35.23% | d. Disagree          | 21.59% |
| b. Agree          | 22.73% | e. Strongly Disagree | 13.64% |
| c. Neutral        | 3.41%  | No Response          | 3.41%  |
28. The current admissions process is efficient and effective and is essentially problem-free.
- |                   |        |                      |        |
|-------------------|--------|----------------------|--------|
| a. Strongly Agree | 17.05% | d. Disagree          | 3.41%  |
| b. Agree          | 57.95% | e. Strongly Disagree | 0.00%  |
| c. Neutral        | 11.36% | No Response          | 10.23% |

29.	When I have questions or a problem, the Admissions Office staff provided assistance in an efficient, intelligent manner.			
	a. Strongly Agree	<b>3.41%</b>	d. Disagree	<b>14.77%</b>
	b. Agree	<b>37.50%</b>	e. Strongly Disagree	<b>4.55%</b>
	c. Neutral	<b>28.41%</b>	<b>No Response</b>	<b>11.36%</b>
30.	The current <u>registration</u> process is well managed for both students and faculty.			
	a. Strongly Agree	<b>27.27%</b>	d. Disagree	<b>0.00%</b>
	b. Agree	<b>56.82%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>7.95%</b>	<b>No Response</b>	<b>7.95%</b>
31.	When I have questions or a problem, the Registrar's Office staff provided assistance in an efficient, intelligent manner.			
	a. Strongly Agree	<b>4.55%</b>	d. Disagree	<b>11.36%</b>
	b. Agree	<b>37.50%</b>	e. Strongly Disagree	<b>5.68%</b>
	c. Neutral	<b>29.55%</b>	<b>No Response</b>	<b>11.36%</b>
32.	New Student Orientation provides students valuable information to enable them to adjust to college more effectively.			
	a. Strongly Agree	<b>35.23%</b>	d. Disagree	<b>0.00%</b>
	b. Agree	<b>47.73%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>9.09%</b>	<b>No Response</b>	<b>7.95%</b>
33.	The Counseling Center provides services which enable students to make a successful adjustment to college.			
	a. Strongly Agree	<b>23.86%</b>	d. Disagree	<b>0.00%</b>
	b. Agree	<b>39.77%</b>	e. Strongly Disagree	<b>1.14%</b>
	c. Neutral	<b>23.86%</b>	<b>No Response</b>	<b>11.36%</b>
34.	The counselors are accessible to our students.			
	a. Strongly Agree	<b>19.32%</b>	d. Disagree	<b>1.14%</b>
	b. Agree	<b>44.32%</b>	e. Strongly Disagree	<b>1.14%</b>
	c. Neutral	<b>20.45%</b>	<b>No Response</b>	<b>13.64%</b>
35.	The Student Support Services Program is effective in contributing to success of students served by this program.			
	a. Strongly Agree	<b>22.73%</b>	d. Disagree	<b>3.41%</b>
	b. Agree	<b>47.73%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>13.64%</b>	<b>No Response</b>	<b>12.50%</b>
36.	SCC's retention program has reduced the rate of attrition at Somerset Community College.			
	a. Strongly Agree	<b>25.00%</b>	d. Disagree	<b>1.14%</b>
	b. Agree	<b>44.32%</b>	e. Strongly Disagree	<b>1.14%</b>
	c. Neutral	<b>17.05%</b>	<b>No Response</b>	<b>11.36%</b>

37. How often have you personally dealt with the Information Booth/Mailroom?
- |                         |               |                             |               |
|-------------------------|---------------|-----------------------------|---------------|
| a. once a week          | <b>2.27%</b>  | d. several times a semester | <b>12.50%</b> |
| b. several times a week | <b>22.73%</b> | e. practically never        | <b>1.14%</b>  |
| c. once a month         | <b>46.59%</b> | <b>No Response</b>          | <b>14.77%</b> |
38. The Information Booth/Mailroom staff perform their jobs in an efficient and professional manner.
- |                   |               |                      |               |
|-------------------|---------------|----------------------|---------------|
| a. Strongly Agree | <b>48.86%</b> | d. Disagree          | <b>11.36%</b> |
| b. Agree          | <b>21.59%</b> | e. Strongly Disagree | <b>10.23%</b> |
| c. Neutral        | <b>3.41%</b>  | <b>No Response</b>   | <b>4.55%</b>  |
39. When I have questions or a problem, the Information Booth/Mailroom staff provided assistance in an efficient, intelligent manner.
- |                   |               |                      |              |
|-------------------|---------------|----------------------|--------------|
| a. Strongly Agree | <b>29.55%</b> | d. Disagree          | <b>1.14%</b> |
| b. Agree          | <b>51.14%</b> | e. Strongly Disagree | <b>1.14%</b> |
| c. Neutral        | <b>11.36%</b> | <b>No Response</b>   | <b>5.68%</b> |
40. The student activities program provides a wide variety of extracurricular activities.
- |                   |               |                      |              |
|-------------------|---------------|----------------------|--------------|
| a. Strongly Agree | <b>29.55%</b> | d. Disagree          | <b>3.41%</b> |
| b. Agree          | <b>47.73%</b> | e. Strongly Disagree | <b>0.00%</b> |
| c. Neutral        | <b>14.77%</b> | <b>No Response</b>   | <b>4.55%</b> |
41. How often this year have you attended plays, dances, club meetings, or other extracurricular activities?
- |                         |               |                             |               |
|-------------------------|---------------|-----------------------------|---------------|
| a. once a week          | <b>4.55%</b>  | d. several times a semester | <b>12.50%</b> |
| b. several times a week | <b>36.36%</b> | e. practically never        | <b>3.41%</b>  |
| c. once a month         | <b>34.09%</b> | <b>No Response</b>          | <b>9.09%</b>  |
42. The Financial Aid Office is operated in a timely and effective manner.
- |                   |               |                      |               |
|-------------------|---------------|----------------------|---------------|
| a. Strongly Agree | <b>3.41%</b>  | d. Disagree          | <b>20.45%</b> |
| b. Agree          | <b>2.27%</b>  | e. Strongly Disagree | <b>51.14%</b> |
| c. Neutral        | <b>14.77%</b> | <b>No Response</b>   | <b>7.95%</b>  |
43. When I have questions or a problem, the Financial Aid Office staff provided assistance in an efficient, intelligent manner.
- |                   |               |                      |               |
|-------------------|---------------|----------------------|---------------|
| a. Strongly Agree | <b>7.95%</b>  | d. Disagree          | <b>7.95%</b>  |
| b. Agree          | <b>45.45%</b> | e. Strongly Disagree | <b>2.27%</b>  |
| c. Neutral        | <b>26.14%</b> | <b>No Response</b>   | <b>10.23%</b> |

#### V. INSTITUTIONAL ADVANCEMENT (Development/Public Relations/Printshop):

44. The Office of Development provides good support to the mission of the College through the development of private sector fundraising.
- |                   |               |                      |              |
|-------------------|---------------|----------------------|--------------|
| a. Strongly Agree | <b>14.77%</b> | d. Disagree          | <b>4.55%</b> |
| b. Agree          | <b>43.18%</b> | e. Strongly Disagree | <b>1.14%</b> |
| c. Neutral        | <b>27.27%</b> | <b>No Response</b>   | <b>9.09%</b> |

45.	The Office of Development provides the leadership needed to maximize gifts from the private sector for SCC.			
	a. Strongly Agree	<b>12.50%</b>	d. Disagree	<b>2.27%</b>
	b. Agree	<b>39.77%</b>	e. Strongly Disagree	<b>2.27%</b>
	c. Neutral	<b>29.55%</b>	<b>No Response</b>	<b>13.64%</b>
46.	The Office of Development keeps alumni and employees informed and provides opportunities to invest in the students, programs and services of SCC.			
	a. Strongly Agree	<b>14.77%</b>	d. Disagree	<b>2.27%</b>
	b. Agree	<b>34.09%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>35.23%</b>	<b>No Response</b>	<b>13.64%</b>
47.	In soliciting gifts, the Office of Development is clear and informative in expressing the needs of the College.			
	a. Strongly Agree	<b>9.09%</b>	d. Disagree	<b>9.09%</b>
	b. Agree	<b>28.41%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>35.23%</b>	<b>No Response</b>	<b>18.18%</b>
48.	The Office of Development provides good stewardship of gifts to SCC.			
	a. Strongly Agree	<b>11.36%</b>	d. Disagree	<b>1.14%</b>
	b. Agree	<b>27.27%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>39.77%</b>	<b>No Response</b>	<b>20.45%</b>
49.	How often have you personally dealt with Public Relations?			
	a. once a week	<b>14.77%</b>	d. several times a semester	<b>1.14%</b>
	b. several times a week	<b>27.27%</b>	e. practically never	<b>0.00%</b>
	c. once a month	<b>38.64%</b>	<b>No Response</b>	<b>18.18%</b>
50.	When I have questions or a problem, the Public Relations Office staff provided assistance in an efficient, intelligent manner.			
	a. Strongly Agree	<b>5.68%</b>	d. Disagree	<b>25.00%</b>
	b. Agree	<b>7.95%</b>	e. Strongly Disagree	<b>39.77%</b>
	c. Neutral	<b>17.05%</b>	<b>No Response</b>	<b>4.55%</b>
51.	How often have you personally dealt with the Printshop?			
	a. once a week	<b>10.23%</b>	d. several times a semester	<b>9.09%</b>
	b. several times a week	<b>45.45%</b>	e. practically never	<b>1.14%</b>
	c. once a month	<b>25.00%</b>	<b>No Response</b>	<b>9.09%</b>
52.	The Printshop is operated in an efficient and professional manner.			
	a. Strongly Agree	<b>11.36%</b>	d. Disagree	<b>30.68%</b>
	b. Agree	<b>9.09%</b>	e. Strongly Disagree	<b>30.68%</b>
	c. Neutral	<b>11.36%</b>	<b>No Response</b>	<b>6.82%</b>

## VII COMPUTER SERVICES

53. Do you use a computer during your day-to-day work activities? If no go to question 56.
- |                    |               |       |              |
|--------------------|---------------|-------|--------------|
| a. yes             | <b>86.36%</b> | b. no | <b>7.95%</b> |
| <b>No Response</b> | <b>5.68%</b>  |       |              |
54. How often do you find it necessary to deal with computing services?
- |                         |               |                             |               |
|-------------------------|---------------|-----------------------------|---------------|
| a. once a week          | <b>14.77%</b> | d. several times a semester | <b>25.00%</b> |
| b. several times a week | <b>23.86%</b> | e. practically never        | <b>17.05%</b> |
| c. once a month         | <b>10.23%</b> | <b>No Response</b>          | <b>9.09%</b>  |
55. When I have questions or a problem, the computing services staff provided assistance in an efficient, intelligent manner.
- |                   |               |                      |               |
|-------------------|---------------|----------------------|---------------|
| a. Strongly Agree | <b>23.86%</b> | d. Disagree          | <b>6.82%</b>  |
| b. Agree          | <b>44.32%</b> | e. Strongly Disagree | <b>3.41%</b>  |
| c. Neutral        | <b>11.36%</b> | <b>No Response</b>   | <b>10.23%</b> |

## VIII ACADEMIC AFFAIRS

56. How often this year have you been involved with the Academic Affairs Unit, including the Dean of Academic Affairs, and the Division Chairs?
- |                         |               |                             |               |
|-------------------------|---------------|-----------------------------|---------------|
| a. once a week          | <b>13.64%</b> | d. several times a semester | <b>30.68%</b> |
| b. several times a week | <b>21.59%</b> | e. practically never        | <b>15.91%</b> |
| c. once a month         | <b>13.64%</b> | <b>No Response</b>          | <b>4.55%</b>  |
57. When I have questions or a problem, the Academic Affairs staff provided assistance in an efficient, intelligent manner.
- |                   |               |                      |               |
|-------------------|---------------|----------------------|---------------|
| a. Strongly Agree | <b>28.41%</b> | d. Disagree          | <b>3.41%</b>  |
| b. Agree          | <b>48.86%</b> | e. Strongly Disagree | <b>0.00%</b>  |
| c. Neutral        | <b>7.95%</b>  | <b>No Response</b>   | <b>11.36%</b> |
58. The direction in which SCC is moving academically is what I would choose if I were making academic policies.
- |                   |               |                      |               |
|-------------------|---------------|----------------------|---------------|
| a. Strongly Agree | <b>11.36%</b> | d. Disagree          | <b>14.77%</b> |
| b. Agree          | <b>35.23%</b> | e. Strongly Disagree | <b>5.68%</b>  |
| c. Neutral        | <b>22.73%</b> | <b>No Response</b>   | <b>10.23%</b> |
59. The academic outcomes we have developed are reflective of current academic policies.
- |                   |               |                      |               |
|-------------------|---------------|----------------------|---------------|
| a. Strongly Agree | <b>9.09%</b>  | d. Disagree          | <b>2.27%</b>  |
| b. Agree          | <b>37.50%</b> | e. Strongly Disagree | <b>3.41%</b>  |
| c. Neutral        | <b>34.09%</b> | <b>No Response</b>   | <b>13.64%</b> |

60.	The Division Chairs have been successful in fulfilling their duties to faculty, staff and students.			
	a. Strongly Agree	<b>22.73%</b>	d. Disagree	<b>7.95%</b>
	b. Agree	<b>32.95%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>22.73%</b>	<b>No Response</b>	<b>13.64%</b>
61.	When I have questions or problems, the Division Chair has provided assistance in an efficient, intelligent manner.			
	a. Strongly Agree	<b>29.55%</b>	d. Disagree	<b>1.14%</b>
	b. Agree	<b>38.64%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>18.18%</b>	<b>No Response</b>	<b>12.50%</b>
62.	The students at SCC have their academic advising needs satisfactorily met by members of the Academic Affairs faculty, Student Affairs staff and others.			
	a. Strongly Agree	<b>12.50%</b>	d. Disagree	<b>11.36%</b>
	b. Agree	<b>47.73%</b>	e. Strongly Disagree	<b>2.27%</b>
	c. Neutral	<b>14.77%</b>	<b>No Response</b>	<b>11.36%</b>
63.	The faculty of SCC provides students with quality teaching.			
	a. Strongly Agree	<b>21.59%</b>	d. Disagree	<b>1.14%</b>
	b. Agree	<b>61.36%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>7.95%</b>	<b>No Response</b>	<b>7.95%</b>
64.	Overall, the institutional policies being implemented are successful in preparing students for continuing higher education or for employment.			
	a. Strongly Agree	<b>19.32%</b>	d. Disagree	<b>4.55%</b>
	b. Agree	<b>60.23%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>7.95%</b>	<b>No Response</b>	<b>6.82%</b>
65.	The Dean's Council has been successful in making decisions and monitoring academic policy regarding academics.			
	a. Strongly Agree	<b>6.82%</b>	d. Disagree	<b>3.41%</b>
	b. Agree	<b>34.09%</b>	e. Strongly Disagree	<b>1.14%</b>
	c. Neutral	<b>39.77%</b>	<b>No Response</b>	<b>14.77%</b>
66.	The Professional Development Team has been successful in providing faculty and staff with educational opportunities.			
	a. Strongly Agree	<b>12.50%</b>	d. Disagree	<b>3.41%</b>
	b. Agree	<b>51.14%</b>	e. Strongly Disagree	<b>1.14%</b>
	c. Neutral	<b>20.45%</b>	<b>No Response</b>	<b>11.36%</b>
67.	The faculty have been successful in nominating and awarding deserving students through Honors Night.			
	a. Strongly Agree	<b>18.18%</b>	d. Disagree	<b>1.14%</b>
	b. Agree	<b>44.32%</b>	e. Strongly Disagree	<b>2.27%</b>
	c. Neutral	<b>22.73%</b>	<b>No Response</b>	<b>11.36%</b>

## DISTANCE LEARNING

68. When I have questions or a problem, the Distance Learning Unit provided assistance in an efficient, intelligent manner.

a. Strongly Agree	<b>18.18%</b>	d. Disagree	<b>4.55%</b>
b. Agree	<b>38.64%</b>	e. Strongly Disagree	<b>0.00%</b>
c. Neutral	<b>25.00%</b>	<b>No Response</b>	<b>13.64%</b>

69. The direction in which the Distance Learning Unit is moving academically is what I would choose if I were making decisions.

a. Strongly Agree	<b>9.09%</b>	d. Disagree	<b>11.36%</b>
b. Agree	<b>36.36%</b>	e. Strongly Disagree	<b>2.27%</b>
c. Neutral	<b>23.86%</b>	<b>No Response</b>	<b>17.05%</b>

70. The academic outcomes we have developed for distance learning are reflective of current academic policies.

a. Strongly Agree	<b>9.09%</b>	d. Disagree	<b>2.27%</b>
b. Agree	<b>34.09%</b>	e. Strongly Disagree	<b>0.00%</b>
c. Neutral	<b>35.23%</b>	<b>No Response</b>	<b>19.32%</b>

## IX COMMUNITY AND ECONOMIC DEVELOPMENT

71. The Community & Economic Development Office is a very important asset to the College.

a. Strongly Agree	<b>15.91%</b>	d. Disagree	<b>3.41%</b>
b. Agree	<b>45.45%</b>	e. Strongly Disagree	<b>6.82%</b>
c. Neutral	<b>23.86%</b>	<b>No Response</b>	<b>4.55%</b>

72. The Community & Economic Development Office offers short-term Business & Industry Training classes that I would be interested in teaching.

a. Strongly Agree	<b>2.27%</b>	d. Disagree	<b>13.64%</b>
b. Agree	<b>14.77%</b>	e. Strongly Disagree	<b>12.50%</b>
c. Neutral	<b>44.32%</b>	<b>No Response</b>	<b>12.50%</b>

73. I typically will be in contact with, or work with the CED Office.

a. once a week	<b>10.23%</b>	d. several times a semester	<b>14.77%</b>
b. several times a week	<b>6.82%</b>	e. practically never	<b>52.27%</b>
c. once a month	<b>5.68%</b>	<b>No Response</b>	<b>10.23%</b>

74. The Community & Economic Development Office provides on-going customized training for business and industry.

a. Strongly Agree	<b>5.68%</b>	d. Disagree	<b>3.41%</b>
b. Agree	<b>37.50%</b>	e. Strongly Disagree	<b>1.14%</b>
c. Neutral	<b>31.82%</b>	<b>No Response</b>	<b>20.45%</b>

75. The CED Office serves both the college and community through a variety of classes and activities.

a. Strongly Agree	<b>6.82%</b>	d. Disagree	<b>5.68%</b>
b. Agree	<b>43.18%</b>	e. Strongly Disagree	<b>0.00%</b>
c. Neutral	<b>27.27%</b>	<b>No Response</b>	<b>17.05%</b>

#### **X PLANNING AND RESEARCH**

76. The Planning Office provides support to carryout institutional and unit planning.

a. Strongly Agree	<b>10.23%</b>	d. Disagree	<b>4.55%</b>
b. Agree	<b>42.05%</b>	e. Strongly Disagree	<b>0.00%</b>
c. Neutral	<b>30.68%</b>	<b>No Response</b>	<b>12.50%</b>

77. The Planning and Research Office provides definitive and timely research information for planning assessment.

a. Strongly Agree	<b>7.95%</b>	d. Disagree	<b>12.50%</b>
b. Agree	<b>37.50%</b>	e. Strongly Disagree	<b>1.14%</b>
c. Neutral	<b>27.27%</b>	<b>No Response</b>	<b>13.64%</b>

#### **XI INSTITUTIONAL MANAGEMENT**

78. Decision making at SCC is done on the appropriate level through a concerted effort of those involved.

a. Strongly Agree	<b>10.23%</b>	d. Disagree	<b>13.64%</b>
b. Agree	<b>48.86%</b>	e. Strongly Disagree	<b>3.41%</b>
c. Neutral	<b>20.45%</b>	<b>No Response</b>	<b>3.41%</b>

79. When problems develop, the administration resolves them in an appropriate manner.

a. Strongly Agree	<b>12.50%</b>	d. Disagree	<b>13.64%</b>
b. Agree	<b>55.68%</b>	e. Strongly Disagree	<b>3.41%</b>
c. Neutral	<b>20.45%</b>	<b>No Response</b>	<b>3.41%</b>

80. I take an active part in the decision making process to the extent of my position.

a. Strongly Agree	<b>9.09%</b>	d. Disagree	<b>4.55%</b>
b. Agree	<b>61.36%</b>	e. Strongly Disagree	<b>2.27%</b>
c. Neutral	<b>17.05%</b>	<b>No Response</b>	<b>5.68%</b>

81. My input into the decision making process is valued and appreciated.

a. Strongly Agree	<b>7.95%</b>	d. Disagree	<b>13.64%</b>
b. Agree	<b>42.05%</b>	e. Strongly Disagree	<b>4.55%</b>
c. Neutral	<b>25.00%</b>	<b>No Response</b>	<b>6.82%</b>

82. Goals and objectives developed in the planning process result from a team effort to plan and attain desired results.

a. Strongly Agree	<b>9.09%</b>	d. Disagree	<b>9.09%</b>
b. Agree	<b>45.45%</b>	e. Strongly Disagree	<b>2.27%</b>
c. Neutral	<b>26.14%</b>	<b>No Response</b>	<b>7.95%</b>

83.	The majority of SCC personnel view the established goals and objectives as reasonable and attainable and something to work toward.			
	a. Strongly Agree	<b>6.82%</b>	d. Disagree	<b>9.09%</b>
	b. Agree	<b>52.27%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>23.86%</b>	<b>No Response</b>	<b>7.95%</b>
84.	Evaluations of performance are used for self-guidance and not for reward or punishment.			
	a. Strongly Agree	<b>6.82%</b>	d. Disagree	<b>20.45%</b>
	b. Agree	<b>32.95%</b>	e. Strongly Disagree	<b>6.82%</b>
	c. Neutral	<b>26.14%</b>	<b>No Response</b>	<b>6.82%</b>
85.	Overall, the administration of SCC treats me with courtesy and respect as a person and equitable as an employee.			
	a. Strongly Agree	<b>25.00%</b>	d. Disagree	<b>4.55%</b>
	b. Agree	<b>57.95%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>9.09%</b>	<b>No Response</b>	<b>3.41%</b>
86.	The Office of the president is well run and exhibits leadership and strength in all areas.			
	a. Strongly Agree	<b>39.77%</b>	d. Disagree	<b>2.27%</b>
	b. Agree	<b>45.45%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>7.95%</b>	<b>No Response</b>	<b>4.55%</b>
87.	The Office of the Academic Dean is well run and has successfully fulfilled the responsibilities of the area.			
	a. Strongly Agree	<b>25.00%</b>	d. Disagree	<b>5.68%</b>
	b. Agree	<b>47.73%</b>	e. Strongly Disagree	<b>3.41%</b>
	c. Neutral	<b>12.50%</b>	<b>No Response</b>	<b>5.68%</b>
88.	The administration of SCC is leading the college in a goal-oriented direction.			
	a. Strongly Agree	<b>18.18%</b>	d. Disagree	<b>1.14%</b>
	b. Agree	<b>61.36%</b>	e. Strongly Disagree	<b>0.00%</b>
	c. Neutral	<b>13.64%</b>	<b>No Response</b>	<b>5.68%</b>
89.	The administration of SCC behaves toward the employees in a beneficiary manner recognizing them as an integral part of a system.			
	a. Strongly Agree	<b>11.36%</b>	d. Disagree	<b>5.68%</b>
	b. Agree	<b>59.09%</b>	e. Strongly Disagree	<b>1.14%</b>
	c. Neutral	<b>19.32%</b>	<b>No Response</b>	<b>3.41%</b>
90.	The budgetary process and allocation of financial resources is fair and equitable.			
	a. Strongly Agree	<b>3.41%</b>	d. Disagree	<b>29.55%</b>
	b. Agree	<b>25.00%</b>	e. Strongly Disagree	<b>4.55%</b>
	c. Neutral	<b>30.68%</b>	<b>No Response</b>	<b>6.82%</b>

91.	In the process of budget development, appropriate input from planning units is sought.			
	a. Strongly Agree	4.55%	d. Disagree	11.36%
	b. Agree	43.18%	e. Strongly Disagree	2.27%
	c. Neutral	27.27%	No Response	11.36%

## XII JOB SATISFACTION

92.	I am satisfied with my job performance.			
	a. Strongly Agree	29.55%	d. Disagree	2.27%
	b. Agree	63.64%	e. Strongly Disagree	0.00%
	c. Neutral	2.27%	No Response	2.27%
93.	My supervisor has confidence and trust in me as an employee.			
	a. Strongly Agree	43.18%	d. Disagree	1.14%
	b. Agree	43.18%	e. Strongly Disagree	0.00%
	c. Neutral	10.23%	No Response	2.27%
94.	I feel free to discuss various aspects of my job and problem-related areas with my supervisor.			
	a. Strongly Agree	44.32%	d. Disagree	6.82%
	b. Agree	38.64%	e. Strongly Disagree	0.00%
	c. Neutral	7.95%	No Response	2.27%
95.	The lines of communication, both horizontally and vertically, are open and information flows easily.			
	a. Strongly Agree	20.45%	d. Disagree	9.09%
	b. Agree	55.68%	e. Strongly Disagree	3.41%
	c. Neutral	9.09%	No Response	2.27%
96.	When information is given to me, from above or below, I do not hesitate to ask, if I have questions.			
	a. Strongly Agree	39.77%	d. Disagree	2.27%
	b. Agree	51.14%	e. Strongly Disagree	0.00%
	c. Neutral	4.55%	No Response	2.27%
97.	The interaction between my supervisor and myself is friendly and non-threatening and creates a good working relationship.			
	a. Strongly Agree	48.86%	d. Disagree	0.00%
	b. Agree	38.64%	e. Strongly Disagree	2.27%
	c. Neutral	7.95%	No Response	2.27%
98.	The interaction between staff and faculty members is friendly and helps to promote an atmosphere of teamwork.			
	a. Strongly Agree	25.00%	d. Disagree	3.41%
	b. Agree	53.41%	e. Strongly Disagree	3.41%
	c. Neutral	11.36%	No Response	3.41%